

# WELCOME TO THE UNIVERSITY OF BOLTON, GREATER MANCHESTER

International Support Team



# INTERNATIONAL STUDENT SUPPORT TEAM



# INTERNATIONAL STUDENT SUPPORT Team - Here to Help with:



Information, advice  
and guidance in  
relation to pastoral and  
academic support



Requests for letters  
including graduation,  
travel and family  
visits



Confirmation of  
enrolment for work  
purposes



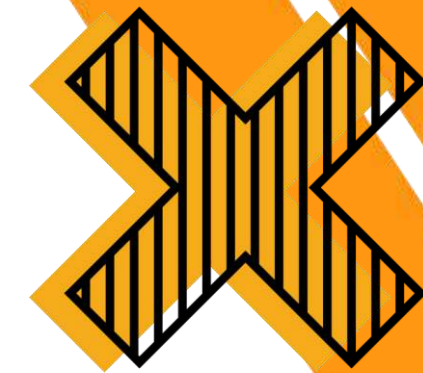
Support with  
transition and  
integration



Support with  
complex cases



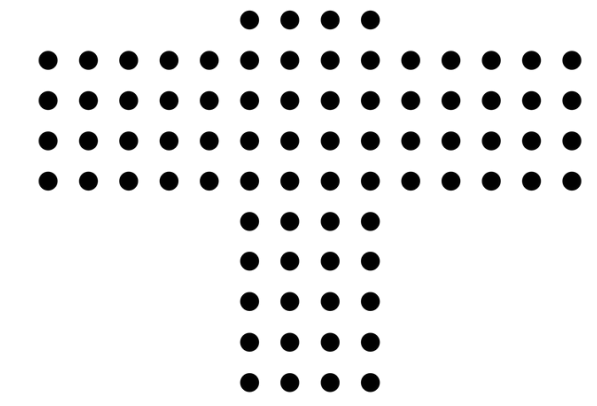
Pregnancy and  
maternity policy  
support



# STUDENT AREA ON THE WEBSITE

You have access to Moodle, Academic Calendars, Timetable, Student Portal and other important information in the Student Area (Google “Bolton Uni Student Area”).

**IT IS YOUR RESPONSIBILITY TO KEEP  
YOUR PERSONAL DETAILS UP TO DATE**



## PLEASE LOG INTO YOUR STUDENT PORTAL TO:

Update your address,  
your phone number to a  
UK number and any  
other personal details.

Request letters, find your  
personal tutor, check  
your timetable.

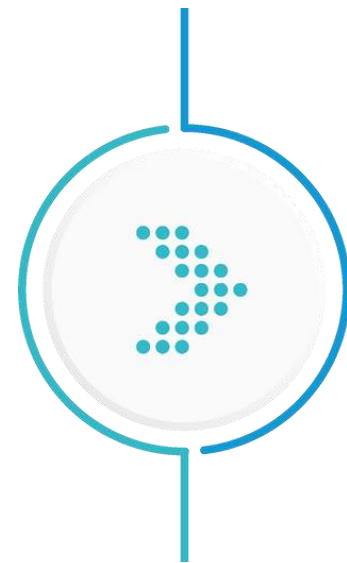


# REQUEST TO TRAVEL DURING TERM-TIME

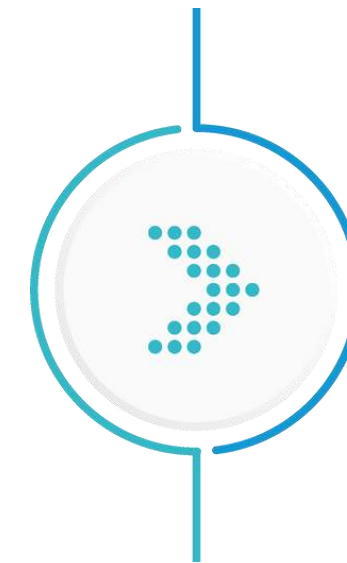


**WE STRONGLY RECOMMEND YOU DO NOT LEAVE THE UK DURING TERM-TIME IF YOU HOLD A STUDENT VISA**

As a Student Visa Holder, you must remain in the UK and engage with your course of study during term time



In exceptional circumstances, you must seek authorisation from your Personal Tutor and the UKVI Compliance Team to travel in term-time. Never book your tickets before your travel is authorised



If you are outside the UK for an extended period of time which will mean you missing teaching and/or assessment, this may have implications for your Student Visa



# LEARNING EXCELLENCE ACHIEVEMENT PATHWAY (LEAP)

LEAP Online (e-learning) and LEAP Live (webinars & workshops) are designed to support your academic progression and to enhance your personal development. To access LEAP (Google "Bolton Uni LEAP").

- Referencing
- Academic Writing
- Proofreading
- Essay Writing
- British Values
- My Student Visa
- Time Management
- Stress Management
- English Language Support



[library@bolton.ac.uk](mailto:library@bolton.ac.uk)



# VISAS AND COMPLIANCE

The UKVI Compliance Team have created a LEAP module about Visas and Compliance, the main points covered within this video are:

- Applying for a Visa
- Responsibilities as an international student
- Attendance and Engagement
- Changes in your Circumstances
- Working and Study Breaks
- Authorised Absences
- Advice and Support
- Useful Visas and Immigration Websites

**PLEASE WATCH THIS AS SOON AS POSSIBLE**



# CULTURE SHOCK

'Culture shock' describes the impact of moving from a familiar culture to one which is unfamiliar. This can affect anyone and is quite normal. Your fellow international students will share the experience but so will many UK students who are away from home for the first time.

If you experience culture shock it does not mean you made a wrong choice in coming to Bolton. Our dedicated international student support team is here to help you in all aspects of support you may need.

The following are some of the elements that contribute to culture shock:

- Climate
- Food
- Language
- Social Rules
- Values

## TOP TIPS!



Keeping in touch with home



Have familiar things around you  
Find suppliers of food that you are familiar with



Exercise, join a club at the Sport and Wellness Centre or engage in their healthy activities offer



Make friends, connect with others, use the UMII App and also join a Students' Union Society



Speak with the Chaplain



Engage with the British Values e-learning tutorial on LEAP Online



# SERVICES AVAILABLE TO YOU



Peter Marsh Library  
including Digital  
Resources and Laptop  
Loans



Careers and  
Employment  
Advice



Life Lounge and  
Disability Team, Student  
Mental Health and  
Wellbeing Services



Sports and  
Wellness Centre



Students' Union and  
their associated  
Student Societies



Multi-Faith  
Chaplaincy Service



Student Life Team,  
Events, Activities and  
Student Voice



Student Services  
including the Student  
Liaison Officers,  
Student Advisors

# STUDENT SUPPORT

Further information on support services available is available from: <https://www.bolton.ac.uk/student-area>

Or via the **myBolton App** available on:



The myBolton app will keep you up-to-date with all of the developments on-campus and help you manage your day-to-day life on or off campus. You will be able to access your timetable, emails, moodle, library account, calendar, PC availability, advice and support, campus maps, student hub and much more.

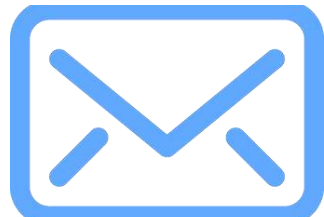


# THANK YOU, AND ENJOY YOUR TIME Greater Manchester's No.1 University for Student Satisfaction



**01204 903828**

**01204 903510**



**[internationalstudents@bolton.ac.uk](mailto:internationalstudents@bolton.ac.uk)**

Please see here for further guidance:  
**[International Pre-arrival Guide](#)**



[www.bolton.ac.uk](http://www.bolton.ac.uk)

